

Departmental Goal	Continue to improve relationship between students and University Police staff.
Outcomes	<p>75% of resident students will indicate that they feel comfortable approaching a University Police Officer</p> <p>80% of students will indicate that they feel safe on the UNC-Asheville campus.</p> <p>80% of Resident Assistants will be able to name 8 University Police Officers</p>
Action Steps/Strategies	<p>Develop an adopt-a-hall program in which each officer is assigned a residential hall to work closely with the Community Director/Resident Assistants and participates in functions, programs, and gatherings. As part of the program, officers will attend at least five meetings with students in his/her assigned hall.</p> <p>Establish a University Police Advisory Board with diverse resident and non-resident student representation. The Police Advisory board will meet monthly to gather new ideas, discuss student issues, and explore solutions to problems related to safety, security, and parking.</p> <p>Continue high visibility of officers on foot in residence halls and academic buildings with officers conducting 3,000 walk throughs.</p> <p>University Police will conduct at least 4 drug and/or alcohol awareness related events.</p>
UNCA Student Affairs Goals	<p>2) Students communicate effectively</p> <p>5) Students solve problems creatively</p>
UNCA Strategic Action Plan	<p>15) Assure that faculty and staff in all departments work to make their membership more diverse and their department culture more inclusive and welcoming each year.</p> <p>26) Explore staff career satisfaction strategies including compensation, technology and training, professional development opportunities, diversity, workplace wellness, internal communications, and campus infrastructure.</p>
UNCA Strategic Plan Learning Goals	<p>8) Students practice lively engagement with others and the world</p>
UNC Tomorrow Priorities	
Community Principles	<p>Open-A college is an open community, a place where freedom of expression is uncompromisingly protected and where civility is powerfully affirmed.</p> <p>Caring-A college is a caring community, a place where the well-being of each member is sensitively supported and where service to others is encouraged.</p>

CAS Standards	
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Departmental Goal	To facilitate the development of a campus community that is better prepared to react to an active shooter situation.
Outcomes	<p>1500 students will attend an active shooter presentation</p> <p>75% of students will indicate they feel the training is valuable</p> <p>50% of full-time staff will attend an active shooter presentation</p> <p>50% of faculty will attend an active shooter presentation</p> <p>Full-scale exercise will be conducted safely and with no major mistakes</p>
Action Steps/Strategies	<p>Offer sessions to residential students in all residence halls</p> <p>Offer quarterly sessions to non-residential student population</p> <p>Coordinate with Human Resources to offer quarterly sessions for faculty/staff</p> <p>Coordinate with Deans/Department Chairs to present program with academic departments</p> <p>Incorporate guidelines regarding active shooter response onto the University Police webpage</p> <p>Conduct a tabletop and full-scale exercise related to an active shooter situation.</p>
UNCA Student Affairs Goals	<p>4) Students promote and practice wellness</p> <p>5) Students solve problems creatively</p>
UNCA Strategic Action Plan	<p>2) increase student engagement, retention, diversity, and graduation rates while maintaining or improving selectivity</p> <p>12) increase options for meaningful on-campus engagement for resident and commuter students, including on-campus employment and internships</p>
UNCA Strategic Plan Learning Goals	<p>2) Students demonstrate an accountability to their own moral and ethical principles.</p> <p>13) Students develop courage, inclination, and work ethic to develop solutions, work towards them, and inspire others to do the same</p>
UNC Tomorrow Priorities	4.5.1-UNC should lead in improving health and wellness in North Carolina.
Community Principles	<p>Caring-A college is a caring community, a place where the well-being of each member is sensitively supported and where service to others is encouraged.</p> <p>Disciplined-A college is a disciplined community, a place where individuals accept their</p>

	obligations to the group and where well-defined governance procedures guide behavior for the common good.
CAS Standards	

Departmental Goal	To increase professionalism of the University Police Department and decrease liability to the University.
Outcomes	<p>Apply for acceptance into the recognition level of accreditation with the Commission on Accreditation for Law Enforcement Agencies (CALEA)</p> <p>At least 70% of students will indicate they feel that the University Police Department operates in a professional manner</p>
Action Steps/Strategies	<p>Review 112 standards necessary to reach recognition level with CALEA.</p> <p>Make policy/procedural adjustments needed to comply with standards</p> <p>Communicate policy/procedural adjustments to all staff and ensure new standards become practice</p> <p>To improve departmental morale by involving all employees in the process of reaching recognition status</p> <p>Apply for acceptance into the recognition program which then allows maximum of 24 months before on-site assessment must be completed</p>
UNCA Student Affairs Goals	6) Students lead with integrity.
UNCA Strategic Action Plan	<p>24) Track and communicate key data for cohesive flow of information and efficient dovetailing with accreditation requirements.</p> <p>26) Explore staff career satisfaction strategies including compensation, technology and training, professional development opportunities, diversity, workplace wellness, internal communications, and campus infrastructure.</p> <p>27) Pursue daily creative practices of sustainability and responsibility; establish sustainable best practices in technology, infrastructure and campus planning.</p>
UNCA Strategic Plan Learning Goals	

UNC Tomorrow Priorities	5.5) UNC should increase efforts to attract and retain high quality staff at all levels. 5.8) UNC should continue efforts to establish accountability and performance measures that ensure and demonstrate transparently its succession in carrying out its missions.
Community Principles	Disciplined-A college is a disciplined community, a place where individuals accept their obligations to the group and where well-defined governance procedures guide behavior for the common good. Celebrative-A college is a celebrative community, one in which the heritage of the institution is remembered and where rituals affirming both traditions and change are widely shared.
CAS Standards	

Departmental Goal	To improve perception of parking enforcement and begin process of implementing on-line vehicle registration for students, faculty, and staff
Outcomes	Less than 10% of all parking citations issued will result in a petition being filed Corrective measures regarding granted appeals will be documented, reviewed and utilized to improve future enforcement strategies
Action Steps/Strategies	Make on- line vehicle registration available for students, faculty and staff Employ peer student ticket writer(s) Utilize the Police Advisory Board to discuss issues related to parking Complete training with police dispatchers in mediating with unhappy/irate customers Meet monthly with Transportation Department to review petitions that have been granted
UNCA Student Affairs Goals	5) Students solve problems creatively 6) Students lead with integrity

UNCA Strategic Action Plan	12) increase options for meaningful on-campus engagement for resident and commuter students, including on-campus employment and internships 27) Pursue daily creative practices of sustainability and responsibility; establish sustainable best practices in technology infrastructure and campus planning.
UNCA Strategic Plan Learning Goals	2) Students demonstrate accountability to their own moral and ethical principles. 12) Students develop critical thinking and problem solving skills.
UNC Tomorrow Priorities	
Community Principles	Disciplined- A college is a disciplined community, a place where individuals accept their obligations to the group and where well-defined governance procedures guide behavior for the common good. Caring- A college is a caring community, a place where the well-being of each member is sensitively supported and where service to others is encouraged.
CAS Standards	